

Employee Spotlight: Scott Martin, Network Administrator

In recognition of National IT Professionals Day on September 15, we want to take a moment to celebrate the talented IT professionals who work behind the scenes to keep McClure connected, secure, and running smoothly every day. While this recognition extends to our entire IT department, this month's Employee Spotlight features Scott Martin, Network Administrator, as we take a closer look at the people and technology that help keep McClure moving forward.



When Scott Martin joined McClure in December 2019 as a Network Administrator, he had no idea just how memorable his first few months with the company would become.

Having spent his entire career in information technology, Scott came to McClure with years of experience—and a familiar face waiting for him in the IT department. But just a few months after he started, the COVID-19 pandemic completely changed the way much of the company worked.

While many employees transitioned to working remotely, Scott and the IT team remained in the office, helping keep McClure connected during an unprecedented time.

“It was definitely strange because I had just started, and there weren’t many other divisions physically in the office,” Scott recalled. “COVID kept us busy because suddenly we had a lot of people working remotely who needed help getting set up virtually.”

It was certainly an unusual introduction to McClure, but one that quickly demonstrated exactly how important IT is to keeping the company moving.

Keeping McClure Connected

As a Network Administrator, Scott’s responsibilities extend far beyond troubleshooting computers. His role touches much of the technology infrastructure McClure employees rely on every day.

“It covers a lot,” Scott explained. “I manage much of what we call infrastructure—the servers on our network, phone systems, printers and copiers, wireless networks, and network security, whether that’s on a computer or the internet in general.”

Much of Scott's work happens behind the scenes, which is exactly what he enjoys about it.

"My favorite part is being able to be the person who helps keep things running while also helping people do their jobs better through technology."

For Scott, success often means employees can simply come to work, connect, communicate, and get their jobs done without having to think about everything happening behind the scenes to make that possible.

Building the Technology Behind McClure's Growth

Some of Scott's proudest accomplishments have involved helping McClure expand its physical spaces and making sure the technology within those spaces was ready to support employees.

One of his most recent projects was setting up the technology infrastructure for McClure's new Linglestown building, including its training room.

"That was a big project for us and took a long time to complete," Scott said. "We finished around April 2026."

The project was not Scott's first experience helping transform a McClure space.

One of his favorite memories dates back to around 2020, when a portion of the warehouse at McClure's 6th Street location was converted into additional office space.

"I was heavily involved with setting up all of the technology we needed to expand into the new office space," he said.

For Scott, projects like these are especially rewarding because they allow him to see something tangible come together while knowing the technology behind it will support McClure employees for years to come.

A Professional Relationship Decades in the Making

Scott's connection with his supervisor, Director of Information Technology Russ Bricker, began long before either of them worked at McClure.

In fact, Russ hired Scott for his second job a year out of college.

"I worked for Russ for roughly 20 years," Scott explained. "Eventually, he left for another job and later came to McClure. Years later, when I applied here, he hired me again."

Scott estimates that he and Russ have now known each other for approximately 35 years, making their working relationship one that has followed them through several stages of their careers.

So, what is it like reporting to someone you've known for nearly four decades?

"It's great," Scott said.

And after all those years, Scott can also confirm one important piece of Russ Bricker history:

"He has not always been obsessed with donuts. That is more of a McClure thing."

The People Behind the Company

When asked what has kept him at McClure since 2019, Scott's answer is simple: the people.

"It's definitely the people," he said. "I enjoy my supervisor and all the guys in my department. The company treats me fairly, and I appreciate the great benefits and compensation."

For someone whose job revolves around technology, it is ultimately the human side of McClure that Scott values most.

His long-standing relationship with his supervisor, connection with his IT teammates, and opportunities to help employees across the company have made McClure a place where he has continued to enjoy building his career.

Looking Ahead: AI and the Future of IT

As technology continues to evolve, artificial intelligence is quickly becoming another area for IT departments to explore, and Scott is optimistic about its potential.

"I like it. I think AI has a great future," Scott said. "I think a lot of people are scared of it because they just don't know enough about it."

While he recognizes that any emerging technology can be misused, Scott sees significant opportunities for AI to improve the way people work.

"I'm sure people will misuse it, but overall, we're dabbling our fingers in it here at the office and starting to play around with things to see how it can benefit the company. So far, so good!"

For someone who has seen workplace technology change dramatically throughout his career, from traditional office environments to remote work and now AI, the next evolution represents another opportunity to learn, grow, and adapt.

Beyond the Office

Outside of McClure, Scott's life centers around his family, his home, and a few creative hobbies.

Scott and his wife have been married for 20 years and have two teenage daughters, ages 15 and 17. The family lives in Mechanicsburg, where Scott has called home for more than 30 years.

Originally from Buffalo, New York, Scott moved to Pennsylvania for a job, but he hasn't forgotten where he came from.

"Go Bills!"

When he isn't working in IT, there is a good chance Scott is working with a different set of tools.

His home is approximately 130 years old, providing no shortage of opportunities for someone who enjoys DIY projects.

"I enjoy doing projects to keep it updated and maintained," Scott said. "I really enjoy woodworking. I have a woodworking shop at home that I like to hang out in on the weekends."

And woodworking isn't his only creative outlet. Scott also plays piano and enjoys playing on his church's worship team.

"Piano, woodworking, and my family are the main things I enjoy outside of the office."

The Martin family also enjoys traveling. A recent trip to Disney was, in Scott's words, "pretty epic." While there are no major trips currently planned, his wife has her sights set on somewhere a little warmer.

"She would like to go somewhere tropical, so maybe for our 25th anniversary we can go somewhere nice."

A Monkey, the Smithsonian and a Few Unexpected Stories

Scott describes himself as an open book, but even long-time coworkers may not know a few of the more unusual stories from his past.

For starters, Scott once had a pet monkey.

"When I was a kid, I had a pet squirrel monkey named Torkey," he said.

The arrangement didn't last very long. When Scott's mother was pregnant with his younger brother, she could no longer tolerate the monkey's smell. But Torkey managed to create

plenty of memories during his short time with the family, including climbing the Christmas tree and getting into all kinds of mischief.

And somehow, that may not even be Scott's most unexpected story.

"When I was in high school, I set off an alarm in one of the Smithsonian museums in Washington, D.C.," Scott said.

He is also quick to clarify one very important detail:

"It was not on purpose but it happened!"

Between a childhood pet monkey and accidentally setting off an alarm at the Smithsonian, Scott may have a few more stories than the average Network Administrator.

Words to Live By

When asked to share advice that has stayed with him throughout his life and career, Scott offered a phrase of his own:

"If you can't find good people... be good people."

"That's a Scott Martin exclusive right there!" he joked.

His other advice is equally simple: live life to the fullest and find what makes you happy.

"Enjoy what you do in life, especially here at work," Scott said. "If you don't, I hope you find what makes you happy."

After decades in IT, nearly seven years at McClure, and a career that has taken him from Buffalo to Central Pennsylvania and through some of the biggest changes in workplace technology, Scott continues to find enjoyment in helping people and keeping McClure connected.

Whether he's configuring technology for a new McClure facility, helping an employee solve an IT issue, exploring how AI can improve the way the company works, or spending a weekend in his woodworking shop, Scott's philosophy remains refreshingly straightforward:

Find what you enjoy, surround yourself with good people, and be one of those good people yourself.